



PATENTS
112025-0426C1
CPOL #364878

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re The Application of: Thomas Hamilton

Serial No.: 10/676,799

Filed: October 1, 2003

**For: CALL MANAGEMENT IM-
PLEMENTED USING CALL
ROUTING ENGINE**

Examiner: Harry S. Hong

Art Unit: 2642

Cesari and McKenna, LLP
88 Black Falcon Avenue
Boston, MA 02210
December 14, 2004

“Express Mail” Mailing-Label Number: EV 336757095 US

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

In response to the Office action dated September 15, 2004, please enter the following amendments: